



## **Recognizing quality, safety and service**

*OneWorld Assist receives ISO certification*

**Richmond, B.C, June 29, 2006** - OneWorld Assist, a leading provider of travel assistance, medical cost containment and claims administration services has received ISO 9001 certification, a premier standard for quality management worldwide.

"This certification recognizes that our services and business operations meet international standards," said Managing Director Mike Starko. "OneWorld Assist has navigated the world's most challenging medical systems for more than 27 years. Our depth of experience combined with ISO certification means OneWorld Assist is a world-class assistance provider and claims administrator."

The new ISO 9001:2000 certification recognizes OneWorld Assist's ability to provide:

- Efficient claims solutions and case management
- Quality travel and emergency medical assistance
- Effective medical cost containment
- First class customer satisfaction

As part of its commitment to maintaining world-class standards, OneWorld Assist will undergo annual evaluations to ensure it continues to meet ISO quality of service and operation standards.

### **About OneWorld Assist**

OneWorld Assist offers emergency travel/medical assistance, cost management and claims administration. Handling thousands of medical claims each year, OneWorld Assist provides client-focussed services to organizations, insurers and their clients across diverse industries.

OneWorld Assist is a member of TU Group, which oversees the strategic direction of Travel Underwriters, TravelGold Mexico, OneWorld Assist and OneWorld Medicare. TU Group is based in Richmond, BC, with offices in Vernon, BC; Calgary, AB; Mississauga, ON; Peterborough, ON; Montreal, QB; San Diego, CA and Mexico City.

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